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CLAIM SUPPORT

Road Accident Fund Claims

Official RAF claim-support information, covered losses, requirements, deadlines and fine print.

About this document pack

This Get Coupons branded pack contains the current official source wording. The original source pages follow inside the branded frame without wording changes. Where any summary in the website or an email differs, the official wording in this document controls.

2 official source pages

Always available in the secure Get Coupons Member Space

ROAD ACCIDENT FUND CLAIMS

100% Settlement. Zero Fees.

Overview

- Full Road Accident Fund claims solution
- No legal fees – you keep it all!
- Expert help, from start to finish

All incidents and claims are subject to the Road Accident Fund (RAF) requirements and applicable South African laws and regulations.

What are Road Accident Fund Claims?

The Supplier gives every road user the power to claim from the Road Accident Fund (RAF) with confidence. When life hits hard, they step in, managing your entire RAF claim from the very first step to the final payout. No stress. No legal fees. No percentage of the final payout taken. Ever.

Their team drives your claim forward fast and efficiently, helping you secure your full compensation.

It's simple: with our Supplier on your side, you're never alone on South Africa's roads.

Claim Support and Benefits

What we drive	What you get
• All past hospital and medical expenses • Future medical expenses • All past and future loss of earnings due to disability • All past and future loss of support for the dependant of a deceased victim • General damages for pain, suffering, loss of amenities and quality of life • Funeral expenses	• 100% of pay-out from the RAF at the end of the claim period • Zero legal fees • Administration and claims management • Legal representation • Required medico-legal reports • Required loss of support reports • Required actuarial reports for loss of earnings

How to Claim

Report the Accident

Contact our supplier's customer service centre to register your case. Their specialist legal team will assess your claim, gather evidence, and manage your submission to the RAF.

Focus on Recovery

They handle the legal process while you and your loved ones focus on healing.

Receive Your Settlement

We ensure you receive 100% of the payout from the RAF.

All claims must comply with the Road Accident Fund Act and South African legal regulations.

The Fine Print

Membership and Claim Requirements

- This service is only available if the motor accident happened within the Republic of South Africa.
- A claim against the Road Accident Fund must be lodged within three years of the incident.

- For hit-and-run events, the claim must be lodged within two years.
- You must provide complete, accurate and honest information at all times to us. Any incorrect information can jeopardise your claim.
- While the Supplier cannot guarantee a payout from the Road Accident Fund, they commit to making every reasonable and necessary effort to pursue your claim and work towards a fair settlement.
- Covers main member: You, the primary account holder, spouse or partner legally recognised through civil, customary, or religious unions.
- Dependent children: Under age 21, including biological, adopted, foster and stepchildren. Up to age 25 if they are unmarried, full-time students. No age limit applies to children with permanent physical or mental disabilities.

What/Who is the Road Accident Fund (RAF)?

- Every time you fill fuel into your vehicle, R2.25 cents of every litre goes to the Road Accident Fund.
- These fees are collected by the RAF to cover you when you are injured in a motor vehicle accident.
- It is your legal right to claim back money from the RAF if you are injured or disabled in a road accident due to third-party negligence.

Payment and Continuation of Membership

- Your benefits begin from the day of joining.
- If your membership fee is up to date, your membership continues.

Privacy and Feedback

- We are compliant with POPIA.
- We will only share your information with our service providers, such as medical practitioners and actuaries, to fulfil your benefits.
- For further information, please refer to our Privacy Notice and POPIA Policy.
- If you have any concerns or feedback around our service, please contact us.

Contact Details

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